



Artwork by The Club

2025-2026

ANNUAL REPORT

Changing lives together



Building Our Future, Together

As I reflect on this past year, I am filled with gratitude, for our dedicated staff, volunteers, Board of Directors, community partners, funders, donors, and every person who has entrusted us to walk alongside them during life's challenges and celebrations.

Across Maple Ridge and Pitt Meadows, the need for community-based support continues to grow. This year alone, Maple Ridge Pitt Meadows Community Services recorded more than 31,000 touch-points across our programs and services. Behind every one of those numbers is a person, a family, a conversation, or a moment of connection that helped someone move forward. Those moments remind us why our work matters and reinforce our commitment to ensuring everyone has access to compassionate, inclusive support when they need it most.

One of our most significant achievements this year was the completion of our new 2025–2030 Strategic Plan. Developed through thoughtful engagement with staff, clients, volunteers, community partners, funders, and our Board of Directors, this plan represents more than a roadmap for the future; it reflects who we are and who we aspire to be as an organization. Alongside it, we proudly introduced a renewed Mission, Vision, and Values that will guide every decision we make and every relationship we build. Together, they strengthen our commitment to creating an inclusive community where everyone can grow, flourish, and belong.

While strategic planning looks to the future, our purpose remains grounded in the present. Every day, our teams continue to provide programs and services that support children, youth, adults, seniors, and families across our community. Whether someone is seeking mental health support, parenting resources, advocacy, senior services, counselling, or community connection, we are committed to meeting people where they are and helping them discover their own strengths.

None of this work happens alone. It is made possible through the compassion and dedication of our staff and volunteers, the generosity of our donors, the trust of our funders, and the collaboration of our many community partners. Together, we are building a stronger, more connected community where people feel supported, valued, and empowered.

As we look ahead, I am filled with optimism. Our new strategic direction provides a strong foundation for continued growth and innovation while ensuring we remain responsive to the evolving needs of our community. Together, we will continue to strengthen partnerships, expand opportunities, and create lasting impact for the people we serve.

Thank you for believing in our mission and for helping us build a community where everyone has the opportunity to thrive.

Kristy Rogge
Executive Director



Message from Board Chair, Lisa Begg

This year was a powerful reminder of what’s possible when people come together with heart and purpose. Maple Ridge/Pitt Meadows Community Services continues to be a place where compassion meets action. On behalf of the Board, thank you to our incredible staff, volunteers, and partners. Your dedication fuels meaningful change and helps build a community where everyone feels supported, included, and empowered to thrive.

BOARD OF DIRECTORS

Lisa Begg Chair	Gwen O’Connell Vice Chair	Nadine Power Treasurer	Bart Findlay Secretary	Dr. Angela MacDonald Director
Lynn McCarthy Director	Tisha Scoffins Director	Steve Hart Director	Bob D’Eith Director	Bobbie Thompson Director

2025-2030 STRATEGIC PRIORITIES

- Be the Best at What We Do
- Honour the Diversity of our Clients and Staff
- Tell our Stories through Measured Progress
- Expand our Reach to Better Support Those We Serve
- Strengthen our Financial Resilience

MISSION

TOGETHER, WE STRIVE TO MEET PEOPLE WHERE THEY ARE, TO DISCOVER THEIR OWN STRENGTHS AND DIVERSE ABILITIES BY PROVIDING CONNECTION, RESOURCES, SUPPORT, AND A SAFE ENVIRONMENT.

VISION

**AN INCLUSIVE COMMUNITY
WHERE EVERYONE CAN GROW,
FLOURISH AND BELONG.**

VALUES

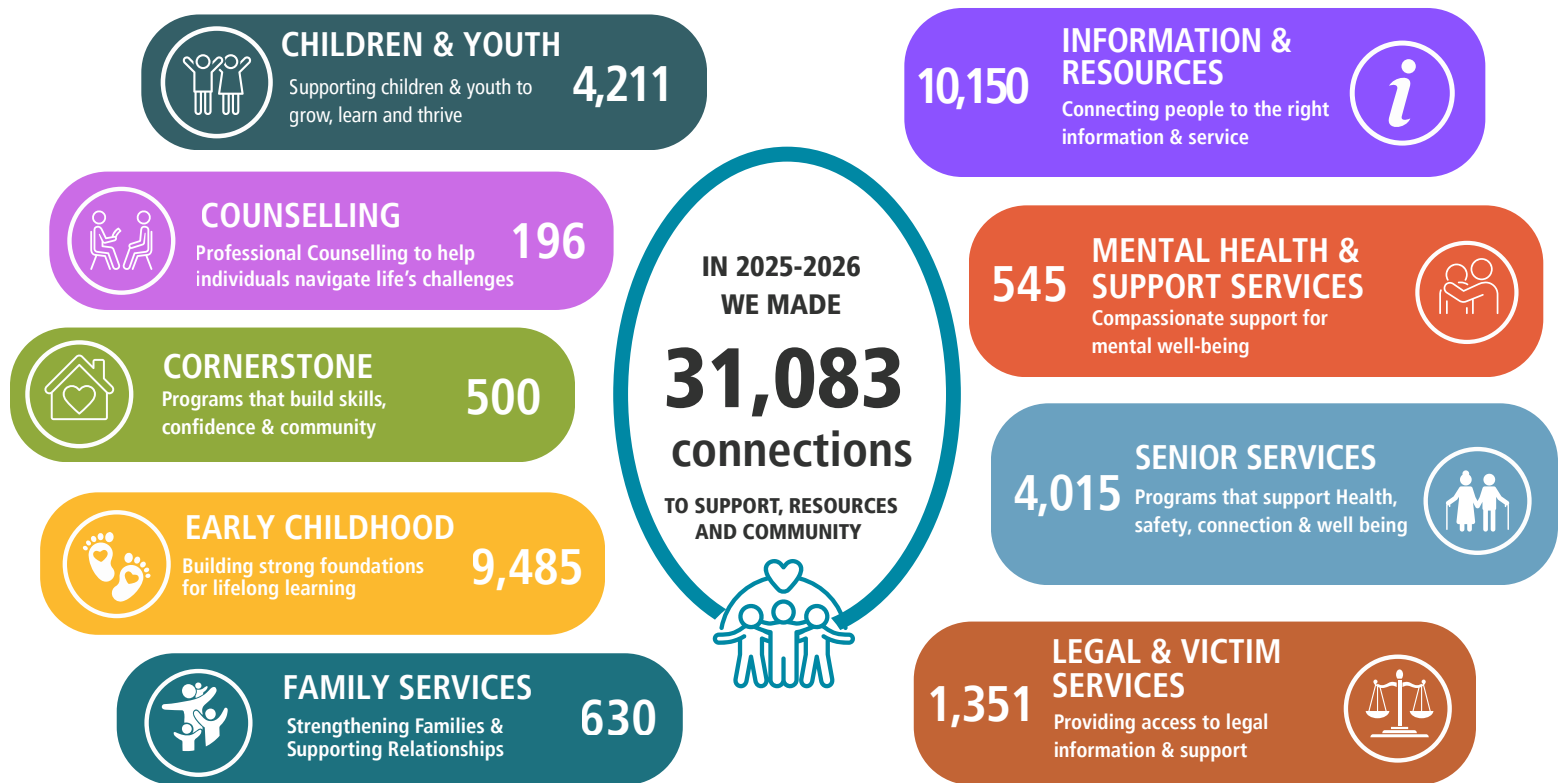
- I INCLUSIVITY**
- C COLLABORATION**
- A AUTHENTICITY**
- R RESILIENCE**
- E EMPOWERMENT**

This year, Maple Ridge/Pitt Meadows Community Services completed a new strategic planning process and introduced an updated mission, vision and set of organizational values. Together, these guiding statements reflect who we are and what we stand for.

Rooted in compassion, inclusion and connection, our renewed direction will guide our decisions, strengthen our programs and help ensure we continue responding to the changing needs of the people and families we serve.



Making a difference in our community



SERVING OUR COMMUNITY THROUGH EVERY STAGE OF LIFE

Accredited and Trusted

As an accredited organization, Maple Ridge/Pitt Meadows Community Services is committed to meeting recognized standards of quality, accountability, and excellence. Accreditation reflects our dedication to continuous improvement and ensures that seniors and their families can trust that our programs and services are delivered with professionalism, integrity, and a focus on achieving the best possible outcomes for our community.





32
Programs



109
Staff



100+
Volunteers



31,000+
Impact

PROGRAMS & SERVICES

Children & Youth

Alisa's Wish Child & Youth Advocacy Centre
Child & Youth Connections Program
Children & Youth with Support Needs Program
Child & Youth Mental Health Outreach Program
CSL Youth Independent Living Program
Foundry Ridge Meadows

Early Childhood

Child Care Resource and Referral Program
Community Parenting Program
Daddy & Me Program
Family Place Community Parenting Centre

Counselling

Susena Counselling
Clinical Counselling

Family Services

Family Strengthening Outreach Program
Youth & Family Conflict Intervention
Out of Care Options

Legal & Victim Services

Community Based Victim Services Program
Community Law Advocacy Program
Legal Services
Family Law Advocacy Program
Restorative Justice Program
Sexual Assault Support Services

Mental Health & Support

Anxiety/Depression Group
Community Living Support Program
Supported Volunteer Program
The Club

Senior Services

Better at Home Program
EngAge Meadows Seniors Program
Meals on Wheels Program
Seniors Activity Program (Seniors Party Bus)
Senior Digital Literacy Program
Seniors Navigation & Peer Support Program
Seniors Social Prescribing Program



"For the first
time in my life,
I felt seen and
heard."

-Foundry Youth

SUPPORTING CHILDREN & YOUTH TO GROW, LEARN AND THRIVE

- Alisa's Wish Child & Youth Advocacy Centre
- Child & Youth Connections Program
- Children & Youth with Support Needs Program
- Child & Youth Mental Health Outreach Program
- CSL Youth Independent Living Program
- Foundry Ridge Meadows

Youth Housing

*"I didn't think I could do it on my own.
Now I know I can."*

Alisa's Wish CYAC

*"When everything else felt uncertain,
Alisa's Wish became the one place they
knew they would be safe."*

Child & Youth Connections

*"I found my future by reconnecting
with my past."*

Child & Youth Connections

*"Small steps became life-changing milestones."
"I finally felt brave enough to try."*

EARLY CHILDHOOD

IMPACT
9,485



"All the things
I do in my
center were
derived from
CCRR ideas"

- Local Childcare Provider

"This has become the highlight of our week."
"My daughter can't wait to come back."

Family Place Parent

"The workshops and the lending library
have been super helpful and enriching to
my daycare."

CCRR Workshop Participant

"Sometimes showing up is the first step."

Daddy & Me Participant

BUILDING STRONG FOUNDATIONS FOR LIFELONG LEARNING

- Child Care Resource and Referral Program
- Community Parenting Program
- Daddy & Me Program
- Family Place Community Parenting Centre

"These small wins are
mountains in my eyes."

-Community Parenting Program Mom



STRENGTHENING FAMILIES & SUPPORTING RELATIONSHIPS

- Family Strengthening Outreach Program
- Youth & Family Conflict Intervention
- Out of Care Options

"Hope returned
one step at a time."

-Family Strengthening Outreach Participant

"I love the Program. It is hard as a 70-year-old to raise a grandchild. It is nice to have supports with mostly anything that I need; paperwork, resources, connection, and helping me learn how to parent as a grandparent. It is nice to know that I don't have to do this alone."

-Out of Care Options Program Participant

LEGAL & VICTIM SERVICES

IMPACT
1,351

"Because someone stood beside me,
I didn't lose my home."

Community Law Advocacy Client

PROVIDING ACCESS TO LEGAL INFORMATION & SUPPORT

- Community Based Victim Services Program
- Community Law Advocacy Program
- Legal Services
- Family Law Advocacy Program
- Restorative Justice Program
- Sexual Assault Support Services

RESTORATIVE JUSTICE

"One mistake didn't define my future."

"Someone believed I could do better."

JENNY'S STORY

After experiencing sexual violence, "Jenny" felt overwhelmed, frightened and unsure where to turn. Through our Community Based Victim Services and Sexual Assault Services, she was met with compassion, believed without judgment and supported in making her own choices. Her support worker helped her navigate medical appointments, police involvement and legal options, connected her with counselling and community resources, and remained beside her throughout the process. With consistent, trauma-informed support, Jenny began to regain her sense of safety, confidence and hope for the future.

IMPACT
545

MENTAL HEALTH & SUPPORT SERVICES

COMPASSIONATE SUPPORT FOR MENTAL WELL-BEING

- Anxiety/Depression Group
- Clinical Counselling
- Community Living Support Program
- Susena Counselling
- Supported Volunteer Program
- The Club

"A year ago I was surviving.
Today I'm rebuilding my life."

-Community Living Support Client

The Club

"I found a place where I belong."

Supported Volunteer Program

"I discovered confidence I never knew I had."

"Now I'm excited to try new things."

Anxiety & Depression Group

"I found people who truly understood me."

BEN'S STORY

"I came to counselling feeling scared, overwhelmed and stuck in what had happened to me. Having someone listen without judging me helped more than I can say. I finally felt safe enough to talk about things I had been carrying for a long time. Little by little, I started to feel stronger, more hopeful, and more like myself again."



IMPACT
4,015

SENIOR SERVICES

PROGRAMS THAT SUPPORT HEALTH, SAFETY, CONNECTION & WELL-BEING

- Better at Home Program
- EngAge Meadows Seniors Program
- Meals on Wheels Program
- Seniors Activity Program (Seniors Party Bus)
- Senior Digital Literacy Program
- Seniors Navigation & Peer Support Program
- Seniors Social Prescribing Program

"Meals on Wheels helped us stay
together at home."

Senior Services enrich the lives of local seniors by providing connection, support, resources, and opportunities to stay engaged in the community. Through caring relationships and accessible services, we help reduce isolation, promote independence, and ensure seniors feel valued, informed, and connected. Our goal is to help every older adult age with dignity, purpose, and a strong sense of belonging.

Senior Navigation
"One conversation changed
everything."

Better at Home
"Because of this support, I can continue
living safely in my own home."

PARTNERSHIPS & COLLABORATIONS

Partners

ACT 2 Child and Family Services	Maple Ridge Public Library
Adler School of Professional Psychology	Metis Nation British Columbia
Alouette Addictions Services Society	Ridge Meadows, Katzie, Seniors Network Table
BC Prosecution Services	Ridge Meadows Community Children's Table (RMCCT)
City University	Inclusion Action Committee
Community Response Network	Ridge Meadows Katzie Community Network (CN)
Cythera Transition House Society	BC Network of Child and Youth Advocacy Centres
Family Education and Support Centre	Child Care Action Table
Family Smart	Primary Care Network
Fraser River Indigenous Society (FRIS)	Youth Planning Table
Golden Ears Care Society	Housing Table
Immigrant Settlement Services (ISS)	Ridge Meadows Community Action Team
Katzie First Nation	Functional Assertive Situation Table (FAST)
Kwanten First Nation	Ending Violence Association (EVA)
Maple Ridge Mental Health & Substance Use Centre	Federation of Community Social Services of BC
Maple Ridge Maternity Clinic	BC Non-Profit Housing Association
	Community Social Services Employers Association

Associations MRPMCS collaborates with

Maple Ridge, Pitt Meadows, Katzie Seniors Planning Table
Options for Sexual Health
Pacific Community Resource Society
PLEA Community Services
PosAbilities
Ridge Meadows Association for Community Living
Ridge Meadows Child Development Centre
Ridge Meadows Division of Family Practice
Ridge Meadows Hospice Society

Ridge Meadows R.C.M.P.
Ridge Meadows Senior Society
School District 42
The Salvation Army Ridge Meadows Ministries
Trinity Western University
University of Fraser Valley
WorkBC
WomenCare Pregnancy Centre

SUPPORTERS

OUR WORK IS MADE POSSIBLE BY THE
GENEROUS SUPPORT OF OUR FUNDERS

BC Gaming
BC Housing
Community Action Initiative
Community Action Program for Children
City of Maple Ridge
City of Pitt Meadows
Community Living BC
Co-operators Community Fund
Department of Justice
Garibaldi Secondary School
Golden Ears Care Society
Golden Spike Can Can Dancers
Government of Canada
Great Canadian Maple Ridge LP
Foundry Central Office
Fraser Health

Kiwanis Club of Golden Ears
Maple Ridge Community Foundation
Law Foundation
Legal Services Society
Ministry of Children & Family
Ministry of Education & Child Care
Ministry of Solicitor General
Maple Ridge Community Foundation
Petro-Canada CareMakers Foundation
Stewart Family Foundation
New Horizons
Ridge Meadows Seniors Society
Ridge Meadows South Asian Cultural
The Dayhu Family Foundation
TD Ready Commitment
United Way of British Columbia



ALISA'S WISH AMBASSADOR TEAM

Through fundraising, signature events and community connections, the Alisa's Wish Ambassador Team helps ensure children and youth who have experienced abuse have access to a safe, supportive place to begin healing.

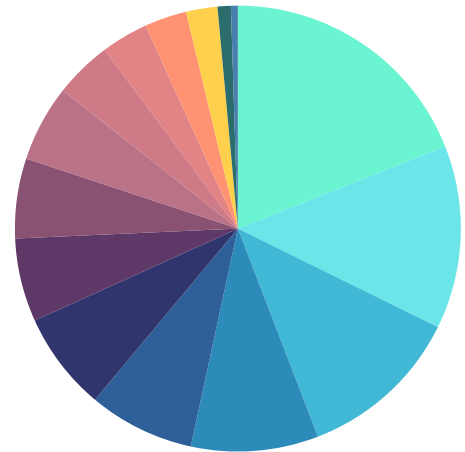
2025-2026 AMBASSADOR

Breanne Dowhaniuk, Carol Stenner, Deanna Shymkiw, Debbie Sheppard, Ena d'Ambrumenil, Jan Hickman, Jessica Dolkhanian, Meghan St. Jean, Sandi Temple, Seana Uong, Tanya Grant, Tanyse Billas, Tracy Brady

FINANCIAL HIGHLIGHTS

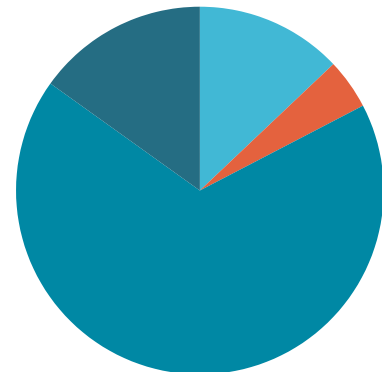
Revenue \$10,794,623

Ministry of Children & Family Development	\$2,051,321
Rental Income	\$1,433,666
Foundry Central Office	\$1,280,958
Fraser Health	\$997,442
Program Revenue	\$828,726
Ministry of Education & Child Care	\$773,377
Donations and sundry	\$653,712
United Way	\$625,059
Other Funders	\$599,822
Public Safety and Solicitor General	\$450,184
Law Foundation	\$367,500
BC Housing	\$329,525
Department of Justice	\$245,603
Community Living BC	\$103,697
CAPC	\$54,040



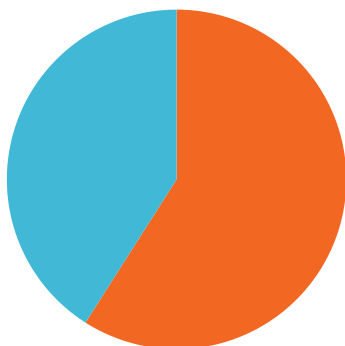
Expenditures \$10,572,276

Wages and Benefits	\$7,138,833
Occupancy & Taxes	\$1,597,444
Operating and Client Activity Costs	\$1,367,336
Professional Fees & Contracts	\$468,663



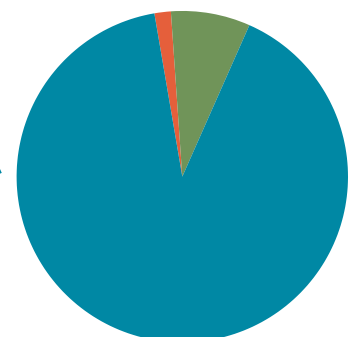
Assets \$30,794,702

Current Assets	\$3,022,054
Tangible Capital Assets	\$27,772,648



Liabilities & Net Assets \$30,794,702

Deferred Capital Contributions	\$542,094
Current Liabilities	\$2,620,738
Long-Term Debt	\$30,094,717



Partner With Us

There are many ways to make a difference

Your support helps strengthen the programs and services people across our community rely on every day. Whether you give, volunteer, fundraise or partner with us, you help make this work possible.

Donate • Volunteer • Fundraise • Partner With Us

Ready to make a difference?

Scan the QR code or visit mrpmcs.ca



community
SERVICES

Proudly serving Maple Ridge and Pitt Meadows since 1971

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mrpmcs.ca

donations@mrpmcs.ca

Community Services Charitable Registration # 130917768 RR0001